



The cloud made secure

PRIVACY STATEMENT

STORRO B.V.

Version: June 2021

INTRODUCTION

The privacy of customers and their information is paramount to Storro and the foundation of our existence. This privacy statement explains exactly how Storro handles your data. A summary can be found on this page; the full version on the pages that follow.

SUMMARY

The person responsible for the processing of your personal data is Storro B.V., located at Jean Monnetpark 35, 7336 BA, Apeldoorn, The Netherlands. Storro processes personal data. Due to the Exemption Decree, paragraph 3, Goods and services: articles 12 and 13, Storro is exempt from reporting the processing of personal data to the Dutch Data Protection Authority, which supervises the processing of personal data

When you visit the Storro.com website, Storro collects web statistics about visits to the website. Storro itself actively approaches potential users. For this, Storro collects contact details from public sources such as telephone directories and websites of the organizations that Storro approaches.

When registering an account, Storro asks for the following information from its customers:

- Nam
- Organisation
- E-mail address
- Phone number

When purchasing a license, Storro asks for the following information from its customers:

- Full name
- Company name
- Company address
- E-mail address
- Bank account number / Credit card details

The following personal data is processed by Storro for each end user, solely to enable delivery and support:

- E-mail address(es) of the user;
- IP-address(es) of connected Storro devices;
- License details;
- 'Device ID' of the device Storro is running on. This is a 32-bit public key based on the hardware of the device;
- Emails, notes and recordings of conversations from people who contact Storro;

Storro does not sell any of its customers' data. Because all data is already encrypted on the data owner's device with a unique, local key, it is not possible for us to see what information customers store or share in Storro. Storro may be instructed to provide the aforementioned encrypted data to law enforcement agencies, but we do not have the keys to decrypt it for them. Storro will only provide data to investigative services if it is legally obliged to do so. Storro makes limited use of services from other companies. That will only happen after we know how this other company handles security and privacy, and we know that the company in question has a strict policy on personal data. The long version shows the tasks for which these other companies are engaged. An example of such a company is the organization that takes care of Storro's financial administration.

A full version of the privacy statement is available upon request. In case you have any questions regarding Storro's privacy statement, please email us at fg@storro.com.

This statement was last updated in June 2021.